



911 Service Fee Information

Campbell County Fiscal Court
1098 Monmouth Street
Newport, Kentucky 41071

Phone: (859) 547-1814

www.campbellcountyky.org

In 2013, a 911 Service Fee began to be included with your yearly tax bill. This is an annual fee of \$45 charged to each occupied individual residential unit and each occupied individual commercial unit located upon each parcel of property. The fee is to be paid when you pay your taxes and is due even if your property is exempt from taxes.

Campbell County is committed to providing the safest communities and environment for our citizens. This fee serves to finance the 911 emergency dispatch for police, fire, and emergency medical services and keeps Campbell County safe. Telephone landlines have steadily declined and replaced by wireless telephones and other technologies.



Frequently asked questions:

1. Is the 911 Service Fee legal?

Yes. All appeals procedures have been exhausted and the fee has been deemed legal.

2. What is an appeal?

In relation to the 911 Service Fee, an appeal is:

A) A permanent reduction in the number of units being billed for the 911 Service Fee;

and/or

B) The amount assessed included units that were vacant as of November 1st of this tax year.

3. What is a refund?

In relation to the 911 Service Fee, a refund is the issuing of payment for fees you may have overpaid for the 911 Service Fee. All refunds will be issued to the legal owner as reflected on the Property Valuation Administrator's records.

4. I am the accounting officer for a church/religious organization. Am I exempt from the 911 Service Fee?

No. Religious affiliation is not a deciding factor when the 911 Service Fee is calculated. The number of units/structures on each parcel of property is the deciding factor.

5. I own a strip mall with 5 stores. Since it is 1 mall, does that mean I only have to pay for 1 fee?

No. While there is only 1 larger structure, there are 5 individual commercial units. The number of units/structures on each parcel of property is the deciding factor.

6. I own an apartment building with 4 units. However, I live in one of the units and 1 of the units is vacant. How much do I owe?

The first question would be: Was the vacant unit occupied as of November 1st of the year?

If no: The fee is \$45 per unit that is occupied. This includes your personal residence. The fee would be 3 units multiplied by \$45 with a total amount due of \$135. You will need to pay the amount due and then complete an Appeal & Refund Application to advise us of the vacant unit.

If yes (for this example the unit did not become vacant until November 15th): The fee is \$45 per unit. The fee would be 4 units multiplied by \$45 with a total amount due of \$180. No reduction in the fee would be considered.

7. I own a home that used to be a 2 unit multifamily home, but I renovated it and turned it into a large single family home. When I received my tax bill, my 911 Service Fee was listed as \$90. How do I get the bill corrected?

When you pay your tax bill, you pay only \$45 for the 911 Service Fee. Complete an Appeal & Refund Application to advise us of the renovations and the correct number of units. We will confirm with the city that the renovations were completed under a valid building permit. Once we receive confirmation from them, we will refer the information to the Property Valuation Administrator to correct the records for future tax years.

8. I own a farm with 123 acres. I have a couple of pole barns and a mobile home that I use for storage, and an old farm house. I don't live there permanently. Do I still have to pay the 911 Service Fee?

Yes. The "old farm house" still has the potential to be occupied. The property may have activity upon it which may result in an accident or emergency situation and require the use of 911 services. The fee will still apply.

9. Who do I call if I have other questions than what is listed above?

Anytime you need information regarding the **911 Service Fee**, call our hotline at **(859) 547-1814**.